Online Training RELIABILITY MATTERS

Industrial Skills Courses

100 - Safety, Health, and Plant Science

101 – Personal Protective Equipment (PPE)

101-01	Personal Protective Equipment
101-02	Hearing and Noise Safety
101-03	Respiratory Protective Program
101-70	Introduction to OSHA

101-71 Introduction to Industrial Hygiene



102 - Worksite Safety

102-01	Slip, Trip, and Fall Prevention
102-02	Ladder Safety
102-03	Portable Power and Hand Tool Safety
102-04	Machine Hazards and Safety
102-05	Machine Guarding
102-06	Accident Causes, Prevention, and Investigation
102-07	Stationary Power Tool Safety
102-08	Laboratory Health and Safety
102-09	Operator Fatigue
102-10	Hazard Identification and Assessment

103 - First Aid

103-01	First Aid
103-02	Bloodborne Pathogens
103-03	First Aid Resuscitation: Choking, CPR, and AED
103-04	Temperature Related Stress and Illness

104 - Fire Prevention

104-01	Fire Prevention and Protection Program
104-02	Fire Extinguisher Safety
104-03	Combustible Dusts

105 - Lockout/Tagout

105-01	Lockout/Tagout Safety Program	

106 - Confined Space Safety

106-01	Confined Spaces: Entrant and Attendant Duties
106-02	Confined Spaces: Entry Supervisor Duties
106-80	Confined Spaces: Entrant and Attendant Duties (CAD)

107 - Electrical Safety

107-01Electrical Safety107-02Energized Electrical Equipment Safety107-03Arc Flash Hazard Basics

108 – Materials Handling

108-01 Materials Handling and Storing Safety

109 – Rigging Safety

109-01 Rigging Safety

110 – Scaffolding Safety

110-01 Scaffolding Safety

111 – Scissor Lift Safety

111-01 Scissor Lift Operations and Safety

112 - Crane and Hoist Safety

112-01 Crane and Hoist Safety





) 100

Safety, Health, and Plant Science

> 200 Mechanical

Maintenance

Electrical Transmission and Distribution

- > 400 Electrical Maintenance
- > 500 Power Generating Systems and Operations
- **) 600** Instrumentation and Control
- **> 700** Process Systems and Operations
- > 800 Industrial Machining and Welding
- > NERC Online CEH Courses
- > Instructor-Led Training
- > Distribution
 - Operations



> 100

Safety, Health, and Plant Science

> 200

Mechanical Maintenance

> 300

Electrical Transmission and Distribution

> 400 Electrical Maintenance

> 500 Power Generating

Systems and Operations

) 600 Instrumentation and Control

> 700 Process Systems and Operations

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- > Distribution - Operations
 - Technician
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113 – Forklift Safety

113-01 Forklifts and Powered Industrial Trucks Safety

114 - Fall Protection

114-01	Fall Protection

114-81 Fall Protection (CAD)

115 - Excavation and Trenching

115-01 Excavating and Trenching Safety

116 – Compressed Gas Cylinder Safety

116-01 Compressed Gas Cylinder Safety

117 – Hazardous Materials Safety

117-01	Hazardous Materials Safety
117-02	Acid and Caustic Awareness
117-03	Asbestos and Silica Awareness
117-04	Ammonia Awareness
117-05	Hydrogen Sulfide Awareness
117-06	Chlorine Awareness
117-07	Radiation Awareness
117-08	Hazardous Gases - Methane, Carbon Monoxide, and Carbon Dioxide
117-09	Lead Awareness
117-20	Gas Monitoring Basics
117-83	Asbestos Awareness (CAD)
117-85	Hydrogen Sulfide Awareness (CAD)

118 - HAZWOPER

118-01	HAZWOPER Regulation Overview
118-02	Site Characterization and Analysis
118-03	Toxicology
118-04	Medical Surveillance
118-05	Decontamination
118-06	Emergency Procedures



119 – Hazard Communications

119-03	Hazardous Communications Employee Training Program, Part 1
119-04	Hazardous Communications Employee Training Program, Part 2
119-06	Hazard Communication Programs in the Workplace
119-07	Exposure to and Detection of Hazardous Chemicals
119-08	Physical, Health, and Environmental Hazard Classes
119-09	Labeling and SDS for Hazardous Chemicals

122 - Transportation

122-01	Driving Safety Practices
122-02	Drug and Alcohol Awareness

130 – Behavior Based Safety Training

130-01	Behavior Based Safety Programs Basic Design
130-02	Behavior Based Safety Program Concepts
130-03	Hazardous Material Procedures
130-04	Confined Space Procedures
130-05	Hot Work Procedures
130-06	Root Cause Analysis
130-07	Safety and Health Programs

131 – Ergonomics

- 131-01 Ergonomics in an Office Environment
- 131-02 Ergonomics in an Industrial Environment
- 131-03 Proper Lifting Technique



140 - Qualified Electric Worker

140-01 General Concepts and Job Briefings

140-04	Enclosed Spaces
140-09	Electrical Clearances
140-11	Mechanical Equipment
140-18	Dog Bite Prevention

150 – Environmental Awareness

150-01	Environmental Awareness
150-02	Storm water Regulations and Pollution Prevention Plans
150-03	Shill Prevention Control and Countermeasures

150-03 Spill Prevention, Control, and Countermeasures

160 – Construction Safety

160-01	Health Hazards in Construction
160-02	Scaffolding Safety for Construction
160-03	Portable Power and Hand Tool Safety for Construction
160-04	Materials Handling and Storing Safety For Construction
160-05	Personal Protective Equipment for Construction Part 1
160-06	Personal Protective Equipment for Construction Part 2
160-07	Excavation and Trenching Safety for Construction
160-08	Fall Protection for Construction



Safety, Health, and

Plant Science

Mechanical

170 – Industrial Mathematics

- 170-01 Introduction to Industrial Math
- 170-02 Industrial Math: Measurements and Calculation

Industrial Math: Fractions, Percentages, and Ratios 170-03



171 – Industrial Sciences

171-01	Atomic Structure and Chemical Bonding
171-02	Introduction to the Periodic Table of Elements
171-03	Chemical Formulas, Reactions, and Solubility
171-04	Introduction to Hydrocarbon Chemistry
171-05	Chemical Equations
171-10	Introduction to Physics: Force and Motion
171-11	Introduction to Physics: Energy, Work, and Power

180 - Human Performance

180-01 Fundamentals of Human Performance Improvement

200 - Mechanical Maintenance

201 – Intro to Industrial Maintenance and the Tools of the Trade

- Working Principles of Simple Machines 201-01
- 201-02 Hand Tools, Part 1
- 201-03 Hand Tools, Part 2
- Portable Power Tools 201-04
- 201-05 Torque Wrenches

202 - Belt Drive Maintenance

202-01	Introduction to Belt Drive Maintenance
202-02	V-belts
202-03	Positive Traction Belt Drives
202-04	Sheave Maintenance
202-05	Introduction to Conveyor Systems
202-06	Conveyor System Designs
202-07	Conveyor Belt System Inspection and Operation
202-08	Conveyor Belt Installation and Repair



203 - Bearing Maintenance

203-01	Introduction to Bearings
203-02	Rolling Contact Bearings
203-03	Sliding Surface Bearings

203	3-04	Bearing Installation and Removal

203-05 Bearing Seals

Types of Gears 205-02 Maintaining Gear Drives 205-03 Clutches 205-04



207 - Lubrication of Rotating Machinery

207-01	Lubrication Selection and Sampling in Rotating Machinery
207-02	Lubrication Failures and Management in Rotating Machinery
207-03	Lubrication Analysis in Rotating Machinery

208 – Piping and Tubing

208-01	Pipe Connections and Symbols
208-03	Piping Construction and Sizing
208-04	Piping Expansion, Support, and Insulation
208-05	Piping Auxiliaries
208-06	Tubing Types and Applications
208-07	Tube Fittings and Connection Methods
208-08	Tube and Conduit Bending

209 - Shaft Alignment

	-
209-01	Couplings
209-03	Pre-Alignment Procedures
209-04	Rough Alignment
209-05	Mathematical Rim-and-Face Alignment
209-06	Graphical Rim-and-Face Alignment
209-07	Reverse Dial Alignment
209-09	Laser Alignment

Maintenance > 300

> 100

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Electrical Transmission and Distribution

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- > Instructor-Led Training
- > Distribution
 - Operations Technician

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Troubleshooting Bearing Failures 203-06 205 – Gear Maintenance

Introduction to Gear Drives 205-01

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211 – Chain Drive Maintenance

- 211-01 Introduction to Chain Drives
- 211-02 Chain Drive Maintenance and Troubleshooting

213 - Lubrication

213-01	Lubrication Basics
213-02	Types of Lubricants
213-03	Lubrication Sampling and Analysis
213-04	Lubrication Filtration and Purification
213-05	Lubrication Delivery Methods and Systems

215 - Valve Selection and Maintenance

215-01	Introduction to Valves and Th	eir Components
215-02	Valve Actuators	
215-03	Gate Valves	
215-04	Globe Valves	
215-05	Butterfly Valves	THOODING
215-06	Ball Valves	
215-07	Check Valves	
215-08	Needle Valves	
215-09	Plug Valves	
215-10	Diaphragm Valves	
215-11	Pinch Valves	
215-12	Safety and Relief Valves	
215-13	Solenoid Valves	
215-14	Valve Positioners	
215-15	Pressure Regulator Valves	

219 – Centrifugal Pumps

219-01	Introduction to Centrifugal Pumps
219-02	Centrifugal Pump Design
219-03	Centrifugal Pump Fundamentals
219-04	Centrifugal Pump Operation and Maintenance, Part 1
219-05	Centrifugal Pump Operations and Maintenance, Part 2
219-08	Impellers and Wear Rings
219-10	Pump Troubleshooting
219-12	Pump Internal Inspection and Troubleshooting

223 - Heat Exchangers

223-01Heat Exchanger Theory223-02Open Heat Exchanger Design and Operation223-03Closed Heat Exchangers

225 – Compressors

- 225-01 Plant Compressed Air Systems
- 225-02 Compressed Air System Components
- 225-03 Positive Displacement Compressors

225-04	Dynamic Compressors
225-06	Axial Compressor Control Schemes

229 – Fasteners and Seals

- 229-01Bolted Joints229-02O-Rings229-03Making Gaskets229-04Fasteners229-05Packing Material Use and Installation
- 229-06 Mechanical Seals Use and Installation



231 - Positive Displacement Pumps

- 231-01 Introduction to Positive Displacement Pumps
- 231-02 Reciprocating Positive Displacement Pumps
- 231-03 Rotary Positive Displacement Pumps

243 - Hydraulics

Introduction to Hydraulics
Hydraulic Systems
Hydraulic Fluids

271 - Vibration

271-01	Vibration Introduction
271-02	Vibration Causes and Characteristics
271-04	Plant Vibration Program

273 - Boiler Repair

273-01	Boiler Tube Repair
273-02	Inspecting the Fireside of a Boiler, Part 1
273-03	Inspecting the Fireside of a Boiler, Part 2
273-04	Inspecting the Waterside of a Boiler
273-05	Inspecting a Boiler's Exterior
273-06	Waterside and Fireside Cleaning of Boiler



> 100

Safety, Health, and Plant Science

) 200

Mechanical Maintenance

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Systems and Operations

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- > 700 Process Systems and Operations

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- > Instructor-Led Training
- > Distribution
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300 – Electrical Transmission and Distribution

301 - Distribution Systems

301-02	Electrical Distribution System Fundamentals*
301-03	Primary and Secondary Distribution Systems
301-04	Distribution System Components and Application
301-05	Characteristics of Distribution Switchgear
301-06	Load Characteristics and Management*
301-07	Principles of Revenue Metering
301-08	Single and Poly-Phase Metering*
301-09	Intro to Distribution Systems
301-10	Distribution Design and Resource Planning
301-11	Distribution Substation Equipment
301-12	Distribution Protection
301-13	Overvoltage Protection
301-14	SCADA and EMS
301-15	Service Entrance Equipment
301-16	Normal Operations
301-17	Emergency Operations
301-18	Regulatory Overview and Electrical Safety Principles
301-19	Safe Working Practices
301-20	Arc Flash Analysis and Safety Equipment
301-21	Switching Practices
301-22	Post-storm Electrical Safety
301-23	Distribution Reliability
301-24	Power Quality
301-25	Planned Maintenance and Test Equipment
301-26	Smart Grid Systems
301-37	Distribution System Components
301-38	Overhead and Underground Facilities
301-39	System Protection and Coordination
301-40	Distribution Operations
301-41	Safety for Distribution Systems

- 301-41 Safety for Distribution Systems
- 301-42 Distribution Control Center and Smart Devices





312 – Basic Electricity Fundamentals		
312-01	Basic Electricity*	
312-02	Laws of Electricity*	
312-03	AC, DC, and Circuit Interactions*	
312-04	Three Phase AC Connections & Effects*	
312-05	Electric Devices*	
312-06	Ohm's Law, Energy Formulas, Basic Concepts of Circuits*	
312-07	Formulas for Voltage and Current Division*	
312-08	Inductance, Capacitance, and Phase and Power Angles*	
312-09	Phasors, Capacitance, Inductance, and Symmetrical Components*	
312-10	Electromagnetism, Induction, Transformers, and Conductors*	
312-11	Generators, Torque Angle, and Synchronizing*	



320 - Power Markets

- 320-01 Market Concepts*
- 320-02 Regulators, RTOs, ISOs, Long Term Power Supply*
- 320-03 Near Term, Day Ahead, Hour Ahead, Real Time Power Supply*
- 320-04 Ancillary Services*
- 320-05 Risk Protection*

345 - Introduction to NERC

- 345-01 NERC Overview and Application for Generator Operators*
- 345-02 NERC Overview
- 345-03 PER-006 for Generator Operators
- 345-10 FERC Standards of Conduct*

) 100 Safety, Health, and

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- **300** Electrical Transmission and Distribution
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350 – System Protection

350-01	Elements of System Protection*
350-02	Types of Protective Relays*
350-03	Monitoring System Conditions*
350-04	Disturbance Monitoring Equipment*
350-05	Line Protection*
350-06	Transformer Protection*
350-07	Pilot Protection*
350-09	Bus Protection*
350-10	Generator Protection*
350-11	Protection System Misoperation*
350-12	Protection Systems Maintenance Programs*
350-14	General Relay Operations and Categories and Input*
350-15	Auxiliary Relays*
350-16	Fault Analysis, Relay Coordination, and Back-up Protection*
350-17	Breaker Operations*
350-18	Protection & Control*
350-19	Protection and Switching*
350-20	Remedial Action Schemes*
075 0	

375 - Resource and Demand Balancing

375-12	Real Power Balancing Control Performance (BAL-001)*	
375-13	Disturbance Control Performance (BAL-002)*	
375-14	Inadvertent Interchange (BAL-003/BAL-005)*	
375-15	Area Control Error Equation*	
375-16	Evaluation and Implementation of Interchange Transaction*	
375-17	Generation*	
376 – Communication		
376-04	Communication (COM-001/COM-002)*	

376-05	Principles of Synchrophasors
376-06	Application of Synchrophasors
376-07	Effective Communication Overview*
376-08	Effective Verbal Communication*
376-09	Effective Written Communication*

376-10 Effective Communication Strategies and Best Practices*



377 - Critical Infrastructure Protection

- 377-06 Critical Infrastructure Protection Overview*
- 377-07 CIP Physical and Electronic Access*
- 377-08 CIP Incident Response, Recovery, Data Protection, and Risk Management*



378 – Emergency Operations Planning

378-09	Event Reporting and Emergency Operations (EOP-004/EOP-011)*	
378-10	System Restart from Blackstart and System Restoration Coordination	
	(EOP-005/EOP-006)*	
378-11	Loss of Control Center and Geomagnetic Disturbance Operations	
	(EOP-008/EOP-011)*	
378-12	Energy and Weather Event Summary*	
378-13	Energizing and Restoring the Electric System*	
378-14	Identifying and Responding to Blackouts*	
378-15	Performing System Restoration*	
378-18	Blackout Events*	
378-19	Geomagnetic Disturbances*	
381 – Interconnection Reliability Operations and Coordination		

381-07	IRO-001, IRO-006, IRO-008, and IRO-009 Reliability Coordinator Responsibilities*
381-08	IRO-002, IRO-010, IRO-014, IRO-017, and IRO-018 Reliability Coordinator Data Needs*

387 - System Operations

387-03	Economic Power System Operations
387-05	Interconnected Energy Accounting*
387-07	Supervisory Control and Data Acquisition Systems (SCADA)*
387-11	Basics of Power System Operations*
387-12	Human Performance for System Operators*
387-13	Renewable Energy Integration*
387-14	Solar, Hydro, Tidal, Geothermal, and Variable Generation*
387-15	Wind Generation*
387-16	Operations Planning, Monitoring, Analysis (TOP-002/TOP-003/TOP-010)*
387-17	Transmission Operations (TOP-001)*
387-18	Power System Concepts*
387-19	Transmission and Distribution Operations*
387-20	Emergency Response Application with Simulation*
387-21	Transmission Stations and Switchyards*
387-22	Transformer Principles*

387-23 Circuit Breakers and Disconnects*

) 100 Safety, Health, and

Safety, Health, and Plant Science

> 200 Mechanical Maintenance

300 Electrical Transmission and Distribution

} 400 Electrical Maintenance

> **500**

Power Generating Systems and Operations

- **) 600** Instrumentation and Control
- > 700 Process Systems and Operations

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387 - System Operations, continued...

- Transmission Lines, Station Protection, and Monitoring and Control* 387-24 387-25 Distribution and Shift Factors*
- Contingency Analysis with Simulation* 387-27 Advanced Human Performance for System Operators* 387-29
- 387-30 Overview, Interconnected Power Systems Operations*
- Transmission, Substations, and System Protection* 387-31 Control Center Operations and Governance* 387-32
- Basic Electricity Concepts for System Operators* 387-33
- Transmission Application with Simulation* 387-34
- Math for System Operators* 387-35
- Human Performance for System Operators Error Prevention* 387-37

388 - Active and Reactive Power

Reactive Power Fundamentals* 388-08 Reactive Power Production Equipment* 388-09 Power Control Scenarios* 388-10

400 - Electrical Maintenance

401 – Direct Current (DC)

- Electron Theory 401-01 Magnetism and Electromagnetism Explained 401-02
- Ohm's and Kirchoff's Laws Relating to DC Circuits 401-03
- 401-04 Evaluating Series and Parallel DC Circuit Performance
- 401-05 Determine Circuit Outputs from Specified Inputs



402 – Alternating Current (AC)

- 402-01 Introduction to Alternating Current (AC) Ohm's and Kirchhoff's Laws Involving AC Circuits 402-02 402-03 Inductance in AC Circuits 402-04 Capacitance in AC Circuits Impedance in AC Circuits 402-05 AC Power 402-06
 - Fundamentals of Three-Phase AC 402-07

388-11

388-12

388-13

388-14

395-10

395-11

395-12

395-13

395-14

409-01	AC Induction Motors
409-02	AC Generators
409-03	AC Induction Motor Theory
409-04	Troubleshooting AC Induction Motors
409-05	AC Induction Motor Maintenance
409-06	Overhauling Induction Motors
409-07	Generator System Heat Protection
409-08	Generator Overhaul
409-09	DC Motors and Generators
409-10	Maintenance of Direct Current Motors and Generators

411 - Motor Control and Protection

411-01	Introduction to Motor Controls
411-02	Motor Protection and Faults
411-03	Motor Control Troubleshooting
411-04	Motor Control Centers

413 - AC Drives

413-01 AC Drives Ove

15 – Power Quality	

Electric Power Principles* Voltage and Reactive Control*

388-15 Voltage and Power Control Equipment

395 - NERC Compliance Training

Generators and Transmission Lines*

Compliance Awareness - Blackout Events

Compliance Awareness - NERC Functional Entities

Compliance Awareness - Internal Control Evaluation

Compliance Awareness - NERC Program Development

Generation Operations for Maintaining Network Voltage Schedules*

Compliance Awareness - Awareness of Standards and Their Impact

405-01	Power Quality
405-02	Harmonics
405-03	High Voltage AC

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erview	requirem
	indicated

405 – Pc	ower Quality
405-01	Power Quality
405-02	Harmonics

	HSI Industrial	Skills —	ONLINE	TRAINING/HSI-L	MS
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05 – Power Quality		
405-01	Power Quality	
405-02	Harmonics	
405-03	High Voltage AC	

405-03	High Voltage AC
409 – Inc	dustrial Motors
409-01	AC Induction Motors
409-02	AC Generators
409-03	AC Induction Motor Theory
	409 – Inc 409-01 409-02



415 – Transformers

415-01	Transformer Basics
415-02	Transformer Design and Components
415-03	Transformer Connections
415-04	Special Transformers



416 - Batteries, Battery Chargers, and UPS

416-01	Battery Basics
416-02	Electrical Backup Systems
416-03	Uninterruptible Power Supplies (UPS)

417 – Switchgear Maintenance

417-01	Switchgear
417-02	Low Voltage Breakers
417-03	Medium and High Voltage Switchgear
417-04	General Switchgear Maintenance
417-05	Breaker Specific Maintenance
417-06	Circuit Breaker Time-Travel Characteristics and Testing

418 - Electrical Protection and Grounding

418-01	Electrical Faults and Current Ratings
418-02	Overcurrent Protection, Fuses, and Breakers
418-03	Protection Relays
418-04	Generator, Transformer, and Motor Protection
418-05	Grounding and Bonding

419 – Motor Operated Valves

419-01	MOV (Motor Operated Valve) Application and Construction
419-02	MOV Disassembly and Inspection, Part 1
419-03	MOV Disassembly and Inspection, Part 2
419-04	Limit Switch Adjustment

421 – Wiring Installation

421-01	Wire and Cable Management
421-02	Terminating and Connecting Wires in a Control Panel
421-03	Making Connections in a Junction Box
421-04	Installing Conduit and Pulling Wire

423 - Cable Splicing

423-01 Introduction to Medium Voltage Cable423-02 Medium Voltage Splices and Terminations

425 - Troubleshooting Electrical Circuits

425-01Troubleshooting AC Circuits425-02Troubleshooting DC Circuits

427 – Freeze Protection

427-01 Electrical Freeze Protection Components and Application

500 – Power Generating Systems and Operations

501 – Power Generation

- 501-01 Energy Conversions
- 501-02 Steam Turbine Basics
- 501-03 Combustion System Component Overview
- 501-04 Boiler Water and Steam Cycle Overview
- 501-05 Generator Overview



505 – Turbine Auxiliaries System and Control

- 505-01
 Steam Turbine Design

 505-02
 Steam Turbine Control and Operation*

 505-03
 Steam Turbine Auxiliaries

 505
 Steam Turbine Operation Steam Turbine Operation
- 505-10 Steam Turbine Governor System

507 – Generator and Auxiliary Systems and Control

- 507-01 Generator and Auxiliary Systems' Functions*
 507-02 Generator and Auxiliary Systems' Flow Paths and Major Components
 507-03 Generator Construction and Process Control*
 507-04 Generator and Auxiliary Systems Start-up
- 507-05 Generator and Auxiliary Systems Normal Operations
- 507-06 Generator and Auxiliary Systems Shutdown

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511 – Combustion Turbine Fundamentals

- 511-01 Gas Turbine Fundamentals and Configuration of Generating Facilities
- 511-02Introduction to the GE LM Series Gas Turbine511-03Introduction to GE Frame Series Gas Turbines
- 511-04 Introduction to the Siemens V-Series Gas Turbine
- 511-05 Heavy Duty Gas Turbines Major Components and Support Systems
- 511-07 Aero-derivative Gas Turbines Major Components and Support Systems
- 511-10 Fundamentals of Gas Turbine Operation and Routine Maintenance
- 511-11 Gas Turbine Control Schemes
- 511-12 Gas Turbine Fuel and Combustion Systems 511-13 Gas Turbine Lube Oil and Control Oil Systems
- 511-14 Gas Turbine Air Systems
- 511-15 Gas Turbine Water Wash and Drain Systems

521 – Combustion Air and Flue Gas System

- 521-01Introduction to Combustion Air and Flue Gas Systems521-02Combustion Air and Flue Gas Flow Paths and Components521-03Control Loops and Methods of Control
- 521-04 Combustion Air and Flue Gas System Start-up
- 521-05 Maintaining Fan Operations in Combustion Air and Flue Gas Systems
- 521-06 Combustion Air and Flue Gas System Shutdown Process

522 – Coal Handling System

522-01 Coal Handling System



523 – Boiler Fuel Systems

523-01	Boiler Fuel System Function
523-02	Process and Methods of Control for the Boiler Fuel System
523-03	Boiler Fuel System Start-up
523-04	Normal Operation of the Boiler Fuel Systems
523-05	Shutdown of the Boiler Fuel System

531 – Hydrocarbon Fired Boilers

531-01 Combustion Theory
531-02 Basic Boiler Design
531-03 Boiler Valves and Steam Fittings
531-04 Boiler Fuel and Air Systems
531-05 Boiler Water and Steam Cycle
531-06 Boiler Heat Recovery Systems
531-07 Scrubbers and Ash Removal Systems
531-08 Boiler Operator Roles and Responsibilities

- 533 Boiler Firing Controls and Components
- 533-01 Fuel Combustion and Controls
- 533-02Boiler Burner Controls and Management



535 – Fundamental Aspects of Emission Controls

- 535-01 Flue Gas Desulfurization System
- 535-02 Flue Gas Desulfurization System, Open Spray Design, Part 1
- 535-03 Flue Gas Desulfurization System, Open Spray Design, Part 2
- 535-04 Dry Scrubber Operation
- 535-05 Selective Catalytic Reduction (SCR) System
- 535-09 Introduction to Continuous Emission Monitoring Systems
- 535-10 Fundamentals of Using a CEMS
- 535-11 Calibration of CEMS Components

551 – Circulating Water System

551-01	Introduction to the Circulating Water System	
551-02	Function of the Circulating Water System	
551-03	Circulating Water System Components	
551-04	Circulating Water System Start-up	
551-05	Circulating Water System Normal	
	Operations	
551-06	Circulating Water System Shutdown	
551-07	Circulating Water System Controls	
551-08	Cooling Towers: Operating Principles	
	and Designs	
551-09	Cooling Towers: Components	
551-10	Air Cooled Condensers	

553 - Condensate and Feedwater Systems

- 553-01 Introduction to the Condensate System
 553-02 Introduction to the Feedwater System
 553-03 Condensate and Feedwater Systems Operation
- 553-04 Condensate and Feedwater System Control

555 – Boiler Feed Pumps

555-01	Boiler Feed Pump and Associated Auxiliary Equipment
555-02	Boiler Feed Pump Flow Path and Major Components
555-03	Boiler Feed Pump Water Supply and Control Systems
555-04	Boiler Feed Pump Startup
555-05	Boiler Feed Pump Daily Operations

> 100

Safety, Health, and Plant Science

> 200 Mechanical Maintenance

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Electrical Transmission and Distribution

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Electrical Maintenance

> 500

Power Generating Systems and Operations

- **) 600** Instrumentation and Control
- > 700 Process Systems and Operations
- > 800 Industrial Machining and Welding
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557 – Boiler Water and Steam Systems

557-01	Function of Boiler Water and Steam Systems
557-02	Flow Paths and Components of the Boiler Water and Steam Systems
557-03	Process Controls for Boiler Water and Steam Systems
557-04	Startup Procedures for the Boiler Water and Steam Systems
557-05	Normal Operation of the Boiler Water and Steam Systems
557-06	Shutdown of the Boiler Water and Steam Systems

559 – Water Treatment

559-01	Molecular Chemistry of Water
559-02	Elements and the Periodic Table of Elements
559-03	Chemical Compounds
559-04	Corrosion Causes and Effects
559-05	Corrosion Control in Steam Production
559-06	Steam Chemistry Control Guidelines
559-07	Industrial Water Treatment Systems
559-08	Introduction to Desalination
559-09	Desalination: Pre- and Post-treatment of Water
559-10	Reverse Osmosis
559-11	Thermal Desalination Technologies

560 - Plant Electrical Systems

560-01	Main Transformers
560-02	Station Service System
560-03	Fuses and Circuit Breakers
560-04	Protective Relays and Instrument Transformers
560-05	Equipment Disconnects and Grounding



561 – Unit Start-up and Shutdown

561-01	Preparing for Power Plant Startups
561-02	Power Plant Startup Procedures

- 561-03 Preparing for Power Plant Shutdown
- 561-04 Power Plant Shutdown Procedures

563 – Efficiency, Reliability, and Environmentally Sensitive Operations

563-01	Basic Power Plant Efficiency
563-02	Water and Steam: Terms and Principles
563-03	Heat Transfer Principles
563-04	Laws and Principles of Thermodynamics
563-05	Performance Parameters

Online Courses | Industrial Skills

Balancing Efficiency, Availability, Capability and Flexibility

Instrumentation and Controls

Boiler Efficiency

Boiler Reliability

565 - Plant Control System

565-04 Power Plant Unit Control

Saturated Steam Tables

581 - Diesel Power Plant Operations

Superheated Steam Tables

567 - Heat Rate Optimization

Turbine Efficiency

Condenser Efficiency

563-12 Condenser Operation and Reliability

Pump Efficiency and Reliability

Environmentally Sensitive Operations

Feedwater Heater Operation and Efficiency

Distributed Control System Fundamentals

Distributed Control System Components Using Distributed Control System Diagrams

Basic Principles of Water and Steam

Diesel Engines for Power Generation

Diesel Plant Control Systems and Protective Devices

Diesel Engine Support Systems

Diesel Power Plant Operations

Diesel Plant Routine Maintenance

582 - Combined Cycle Power Plant Operations

Combined Cycle Auxiliary Systems

Combined Cycle Power Plant Components

HRSG - Flow Path and Major Equipment

HRSG – Auxiliary Equipment and Systems

Steam Turbines in a Combined Cycle Plant

Control Loops in a Combined Cycle Plant

HRSG - Basic Operating Concerns and Conditions

Combined Cycle Instrument and Control Air System

Combined Cycle Services and Fire Water Systems

Combined Cycle Steam and Feedwater Operating Principles

Combined Cycle Condensate and Circulating Water Systems

Combined Cycle Power Plants

Diesel Powered Generation

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583 – Hydroelectric Power Plant Operations

5	83-01	The Hydroelectric Role in the Power System		
5	83-02	Hydroelectric Power Stations		
5	83-03	Water Management		
5	83-04	Hydroelectric Generators		
5	83-05	Generator Monitoring and Control		
5	83-06	Hydroelectric Plant Auxiliaries		
5	83-07	Operating Electrical Equipment in a Hydroelectric Plant		
5	83-08	Mechanical Governor		
5	83-09	Electric Governor		
584	584 – Biomass Energy			
5	84-01	Introduction to Biomass Power Plants		

584-02	Biomass	and	Waste to	o Enerav	Power	Plants
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585 - Wind Energy

585-01	Basic Wind Turbine Design
585-02	Wind Farm Development
585-03	Horizontal Wind Turbine Design and Operation
585-04	Wind Energy Production

600 - Instrumentation and Control

603 - Process Control Variables

603-01	Instrumentation and Control Overview
603-02	Principles of Temperature
603-03	Principles of Pressure
603-04	Principles of Level
603-05	Principles of Flow
603-06	Temperature Instruments
603-07	Pressure Measuring Devices
603-08	Level Measuring Devices
603-09	Flow Measuring Devices
603-15	Weight Measuring Devices



605 – Test Equipment

605-01	Multimeter
605-02	Oscilloscopes
605-03	Power Supplies
605-04	Signal Generators
605-05	Temperature Calibrators
605-06	Manometers
605-07	Pressure and Vacuum Calibrators
605-08	Megohmmeter
605-09	Loop Calibrators

Online Courses | Industrial Skills



586 - Reciprocating Engine Power Plants

586-01Introduction to Reciprocating Engine Power Plants586-03Fundamentals of Reciprocating Engine Design586-05Reciprocating Engine Auxiliary Systems586-06Reciprocating Engine Electrical and Control Systems586-07Reciprocating Engine Operations586-09Generator Control in Reciprocating Engine Power Plants586-11Reciprocating Engine General Inspection

587 – Nuclear Energy

587-01Nuclear Power Principles and Designs587-02PWR and BWR Operation and Design

588 – Battery Energy Storage Systems (BESS)

588-01Introduction to Battery Energy Storage Systems (BESS)588-02Battery Energy Storage System Design

589 – Solar Energy

589-01	Introduction to Solar Energy
589-03	Solar Energy – Photovoltaic
589-05	Solar Energy – Thermal Applications

607 - Analyzers

6	607-01	Analytical Instruments
6	507-02	Introduction to Analytical Testing

609 - Calibration and Troubleshooting

609-01	Calibration Overview, Part 1	
609-02	Calibration Overview, Part 2	
609-03	Introduction to Troubleshooting	

609-04 Instrument Troubleshooting



611 - Prints and Drawings

611-01	P&ID Basics
611-02	Reading a P&ID
611-03	Electrical Drawings
611-04	Logic Diagrams
611-05	Industrial Print Reading Overview
611-21	Introduction to Engineering Drawings

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613 – Automated Control

- 613-01 Introduction to Automated Control613-02 Pneumatic Control Systems
- 613-03 Introduction to Switches
- 613-04 Electronic Control Systems

615 – Signal Transmission and Conversion

615-01	Signal Transmission
615-02	Basic Principles of Industrial Transmitters
615-03	Smart Transmitters
615-04	Transducers

617 - Controllers and Final Control

- 617-01 Controller Control Modes
- 617-02 Operation of Automatic-Manual Transfer Stations
- 617-03 Final Control Elements



700 - Process Systems and Operations

701 – Petroleum Refining

701-01	Introduction to Petroleum Refining
701-02	Basic Petroleum Chemistry
701-03	OSHA's Process Safety Management Standard
701-04	History of Refining
701-05	Introduction to Crude Oil
701-06	Operator Qualifications in Refining
701-07	Maintenance Requirements in Petroleum Refining
704 00	Dredictive and Decetive Maintenance

701-08 Predictive and Reactive Maintenance





619 - Electronics Fundamentals

621-01

621-03

621-05

621-06

621-07

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670-03

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670-06

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670-27

619-01 Introduction to Industrial Electronics

621 - Programmable Logic Controllers

621-02 Input/Output (I/O) Processing

PLC Network Protocols

670 - Heating & Cooling Fundamentals

Ductless Air Conditioning

District Energy Basics

Package Boiler Design

Package Chiller Design

Air Conditioning Fundamentals

Chiller Design and Maintenance

Package Boiler Fundamentals

Package Chiller Fundamentals

Refrigerant System Troubleshooting

Ducting and Air Movement for HVAC Systems

Inputs and Outputs

619-07 Digital Electronics and Microprocessors

Introduction to Programmable Logic Controllers (PLC)

PLC (Programmable Logic Controllers) Networks

Introduction to Industrial and Commercial Refrigeration

Package Boiler Startup, Operation, Shutdown and Maintenance

Package Chiller Startup, Operation, Shutdown and Maintenance

621-04 PLC (Programmable Logic Controllers) Programming Instructions, Part 1

PLC (Programmable Logic Controllers) Programming Instructions, Part 2

705 -	Refining	Operations

	705-01	Refinery Overview and Configuration
	705-03	Crude Unit
1	705-05	Catalytic Reformer
	705-07	Fluid Catalytic Cracking
1	705-09	Coker Operations
1	705-11	Gasoline Blending
	705-12	Diesel and Other Fuels
	705-13	Sweetening
	705-15	Sulfuric Acid Plant
	705-17	Finishing Processes and Hydrotreating
	705-19	Support Plants and Regulations
	705-21	Natural Gas Refining
	705-23	Lubricants
	705-25	Asphalt



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719-01	Safety Alarm Systems and Instrumentation
719-02	Overpressure Safety Systems

721 – Process Utilities Systems 721-01 Process Utilities Systems, Part 1

721-02 Process Utilities Systems, Part 2
 723 – Process Product Movement and Storage
 723-01 Process Product Movement and Shipment

723-02 Tanks and Vessels Used for Storage

725 – Process Sampling and Testing

725-01 Sampling Principles and Methods725-02 Testing Principles and Procedures

717 – Reforming and Synthesis

711-01 Introduction to Distillation

713 - Process Separators

715 – Process Reactors

707 – Process Heaters

709 - Process Tanks

711 - Distillation

717-01 Introduction to Naphtha Reforming

800 - Industrial Machining and Welding

707-01 Features and Operation of Process Heaters

709-01 Features and Uses of Process Tanks

711-02 Operation of a Distillation Column

713-01 Introduction to Process Separators

715-01 Introduction to Process Reactors

801 – Precision Measurement

801-01 Intro to Measuring and Care of Measuring Tools 801-02 Measuring Rules and Tapes 801-03 Micrometers 801-04 Fixed Gauges 801-05 Measuring with Calipers 801-06 Dial Indicators	
801-03 Micrometers 801-04 Fixed Gauges 801-05 Measuring with Calipers	801-01
801-04Fixed Gauges801-05Measuring with Calipers	801-02
801-05 Measuring with Calipers	801-03
	801-04
801 oc Dial Indiactora	801-05
801-06 Dial indicators	801-06
801-07 Telescoping Gauges	801-07

803 – Layout and Bench Work

803-01	Layout and Bench Work
803-02	Threading and Tapping

805 - Vertical Milling Machine

805-01 Vertical Milling Machine

807 - Engine Lathe

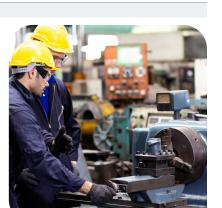
807-01 Engine Lathe

809 – Surface Grinder

809-01 Surface Grinder

811 - Pedestal Grinder

811-01 Pedestal Grinder



813 - Band Saw

813-01 Band Saw

815 – Drill Press

815-01 Drill Press

820 – Rigging, Lifting, and Elevated Work Surfaces

820-01	Scaffold Erection and Components
820-02	Rigging, Part 1
820-03	Rigging, Part 2
820-04	Rigging, Part 3
820-05	Ladders
820-06	Overhead Cranes
820-07	Aerial Lift Devices

841 – Welding and Cutting for Maintenance

841-01	Safe Welding and Cutting Practices
841-02	Weldability of Metals
841-03	Shielded Metal Arc Welding (SMAW)
841-04	Gas Metal Arc Welding (GMAW)
841-05	Tungsten Inert Gas (TIG) Welding
841-06	Oxyacetylene Welding (OAW)

NERC Online Courses

		CEH	STD	SIM	EO
301-02	Electrical Distribution System Fundamentals	2.0		1.0	
301-06	Load Characteristics and Management	1.5	1.0		
301-08	Single and Poly-Phase Metering	1.0			
312-01	Basic Electricity	1.0			
312-02	Laws of Electricity	1.0			
312-03	AC, DC, and Circuit Interactions	1.0			
312-04	Three-Phase AC Connections and Effects	1.5			
312-05	Electric Devices	1.0			
312-06	Ohm's Law, Energy Formulas, Basic Concepts, Circuits	1.0	1.0		
312-07	Formulas for Voltage and Current Division	1.0	1.0		
312-08	Inductance, Capacitance, and Phase and Power Angles	1.0	1.0		
312-09	Phasors, Capacitance, Inductance, and Symmetrical Components	1.0	1.0		
312-10	Electromagnetism, Induction, Transformers, and Conductors	1.0	1.0		
312-11	Generators, Torque Angle, and Synchronizing	1.0	1.0		
320-01	Market Concepts	1.0			
320-02	Regulators, RTOs, ISOs, Long Term Power Supply	1.5			
320-03	Near Term, Day Ahead, Hour Ahead, Real Time Power Supply	1.0			
320-04	Ancillary Services	1.0			
320-05	Risk Protection	1.0			
345-01	NERC Overview and Application for Generator Operators	2.0			
345-10	FERC Standards of Conduct (SOC)	1.0			
350-01	Elements of System Protection	2.5	1.0		
350-02	Types of Protective Relays	2.5	0.5		
350-03	Monitoring System Conditions	2.5	0.5		
350-04	Disturbance Monitoring Equipment	2.0	1.0		
350-05	Line Protection	1.0	0.5		
350-06	Transformer Protection	1.0			
350-07	Pilot Protection	1.0			
350-09	Bus Protection	1.5			

		CEH	STD	SIM	E0
350-10	Generator Protection	2.5	2.0		
350-11	Protection System Misoperation	1.5	1.0		
350-12	Protection Systems Maintenance Programs	2.0	1.0		
350-14	General Relay Operations and Categories and Input	1.5			
350-15	Auxiliary Relays	1.0	1.0		
350-16	Fault Analysis, Relay Coordination, and Back-up Protection	1.5			
350-17	Breaker Operations	1.5			
350-18	Protection and Control	2.0	2.0		
350-19	Protection and Switching	2.0			
350-20	Remedial Action Schemes	1.0			
375-12	Real Power Balancing Control Performance (BAL-001)	1.0	1.0		~
375-13	Disturbance Control Performance (BAL-002)	1.0	1.0		\checkmark
375-14	Inadvertent Interchange	1.5	1.0		\checkmark
375-15	Area Control Error (ACE) Equation	1.5			
375-16	Evaluation and Implementation of Interchange Transaction (INT-006)	1.0	1.0		~
375-17	Generation	1.0			
376-04	Communications (COM-001, COM-002)	1.5	1.5		\checkmark
376-05	Principles of Synchrophasors	1.0			
376-06	Application of Synchrophasors	1.5			
376-07	Overview	1.0	1.0		
376-08	Effective Verbal Communication	1.0	1.0		
376-09	Effective Written Communication	1.0	1.0		
376-10	Effective Communication Strategies and Best Practices	1.5	1.0		
377-06	Critical Infrastructure Protection Overview	1.0	1.0		
377-07	CIP Physical and Electronic Access	1.5	1.5		
377-08	CIP Incident Response and Recovery and Supply Chain Risk Management	1.0	1.0		
378-09	Event Reporting and Emergency Operations (EOP-004, EOP-011)	1.0	1.0		~
378-10	System Restart from Blackstart and System Restoration Coordination (EOP-005, EOP-006)	1.0	1.0		~



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NERC Online Courses

		CEH	STD	SIM	EO
378-11	Loss of Control Center and Geomagnetic Disturbance Operation (EOP-008, EOP-010)	1.5	1.0		√
378-12	Energy and Weather Events	1.5	1.5		\checkmark
378-13	Energizing and Restoring the Electric System	1.0	1.0		\checkmark
378-14	Identifying and Responding to Blackouts	1.0	1.0		\checkmark
378-15	Performing System Restoration	1.0	1.0		\checkmark
378-18	Blackout Events	1.0			
378-19	Geomagnetic Disturbances	2.5	2.5		
381-07	Reliability Coordinator Responsibilities (IRO-001, IRO-008, IRO-009)	2.0	1.5		~
381-08	Reliability Coordinator Data Needs (IRO-002, IRO-010, IRO-014, IRO-018)	1.5	1.5		✓
387-03	Economic Power System Operations	1.0			
387-05	Interconnected Energy Accounting	2.0			\checkmark
387-07	Supervisory Control and Data Acquisition Systems (SCADA)	2.0			
387-11	Basics of Power System Operations	1.0			
387-12	Human Performance for System Operators	1.5			
387-13	Renewable Energy Integration	1.0	1.0		\checkmark
387-14	Solar, Hydro, Tidal, Geothermal, and Variable Generation	1.5			
387-15	Wind Generation	1.0			
387-16	Operations Planning, Monitoring, Analysis (TOP-002, TOP-003, TOP-010)	1.0	1.0		√
387-17	Transmission Operations (TOP-001)	1.0	1.0		\checkmark
387-18	Power System Concepts	1.5			
387-19	Transmission and Distribution Operations	2.0			
387-20	Emergency Response Application with Simulation	1.0		0.5	
387-21	Transmission Stations and Switchyards	1.0			
387-22	Transformer Principles	1.0			
387-23	Circuit Breakers and Disconnects	1.0			
387-24	Transmission Lines, Station Protection, and Monitoring and Control	1.5			
387-25	Distribution and Shift Factors	1.0			

		CEH	STD	SIM	EO
387-27	Contingency Analysis with Simulation	1.5		0.5	
387-29	Advanced Human Performance for System Operators	1.0	1.0		
387-30	Overview, Interconnected Power System Operations	1.5			
387-31	Transmission, Substations, and System Protection	1.5			
387-32	Control Center Operations and Governance	1.0			
387-33	Basic Electricity Concepts for System Operators	1.0			
387-34	Transmission Application with Simulation	1.5		0.5	
387-35	Math for System Operators	1.0			
387-37	Human Performance for System Operators - Error Prevention	2.0			
388-08	Reactive Power Fundamentals	1.0	1.0		\checkmark
388-09	Reactive Power Production Equipment	1.0	1.0		\checkmark
388-10	Power Control Scenarios	1.0	1.0		\checkmark
388-11	Electric Power Principles	1.0			
388-12	Voltage and Reactive Control	1.5	1.0		
388-13	Generators and Transmission Lines	1.0			
388-14	Generation Operations for Maintaining Network Voltage Schedules	1.0	1.0		
388-15	Voltage and Power Control Equipment	1.5	1.0		
505-02	Steam Turbine Control and Operation	1.5	1.5		\checkmark
507-01	Generator and Auxiliary Systems' Functions	1.0	1.0		\checkmark
507-03	Generator Construction and Process Control	1.0	1.0		

NERC

NORTH AMERICAN ELECTRIC RELIABILITY CORPORATION

HSI and HSI_SOS_001 are recognized by the North American Electric Reliability Corporation as a continuing education provider who adheres to NERC Continuing Education Program Criteria. ✓ For PER compliance, EO training must be applicable to each individual organization. Please check with your compliance group for eligibility.





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Instructor-Led Courses

Advanced Distribution Concepts2 dayN/AAdequate Level of Reliability4 hrs4-3-Analyzing and Mitigating Contingencies: Operational Situational Awareness1 day816YBalancing, Voltage Control, and Congestion Management1 day824-Communication, Relay Protection and Emergency Operations1 day824-Distribution Systems3 dayN/AEffective On-the-Job Training2 dayN/AEmergency Operations and Communication1 day823YYEmergency Operations Overview4 hrs433YYFrequency Response and Balancing4 hrs423Human Performance for System Operators2 day16-11YIntegrating Renewable Energy Resources4 hrs4-4Managing Power System Reliability4 hrs4Power System Frequency Impacts and Control1 day844YPresentation Skills2 dayN/APrinciples for System Reliability1 day823YProcedure Writing1 day8-2Real Power Balancing and Congestion Management1 day8- <t< th=""><th></th><th>DURATION</th><th>CEH</th><th>STAND</th><th>SIM</th><th>EO</th></t<>		DURATION	CEH	STAND	SIM	EO
Analyzing and Mitigating Contingencies: Operational Situational Awareness 1 day 8 1 6 Y Balancing, Voltage Control, and Congestion Management 1 day 8 2 4 - Communication, Relay Protection and Emergency Operations 1 day 8 2 4 - Distributions Relay Protection and Emergency Operations 3 day N/A - - - Effective On-the-Job Training 2 day N/A - - - - Emergency Operations and Communication 1 day 8 2 3 Y Emergency Operations Overview 4 hrs 4 3 3 Y Human Performance for System Operators 2 day 16 - 11 Y Integrating Renewable Energy Resources 4 hrs 4 - 1 - Managing Power System Reliability 4 hrs 4 - 1 - NERC Certification: Exam Preparation Instructor-led 35 day 28 ± 19 - - Procedure Writing 1 day 8 4 4 Y -	Advanced Distribution Concepts	2 day	N/A	_	_	-
Balancing, Voltage Control, and Congestion Management1 day824-Communication, Relay Protection and Emergency Operations1 day824-Distribution Systems3 dayN/AEffective On-the-Job Training2 dayN/AEmergency Operations and Communication1 day823YEmergency Operations Overview4 hrs433YFrequency Response and Balancing4 hrs423-Human Performance for System Operators2 day16-11YIntegrating Renewable Energy Resources4 hrs4Managing Power System Reliability4 hrs4-4NERC Certification: Exam Preparation Instructor-led3.5 day28 ±19Presentation Skills2 day1636YPrinciples for System Reliability2 day1636YPresentation Skills2 day1636YPrinciples for System Reliability2 day1636YProcedure Writing1 day823Y </td <td>Adequate Level of Reliability</td> <td>4 hrs</td> <td>4</td> <td>_</td> <td>3</td> <td>-</td>	Adequate Level of Reliability	4 hrs	4	_	3	-
Communication, Relay Protection and Emergency Operations1 day824-Distribution Systems3 dayN/AEffective On-the-Job Training2 dayN/AEmergency Operations and Communication1 day823YEmergency Operations Overview4 hrs433YFrequency Response and Balancing4 hrs423-Human Performance for System Operators2 day16-11YIntegrating Renewable Energy Resources4 hrs4-4-NERC Certification: Exam Preparation Instructor-led3.5 day28 ±19-YPower System Reliability2 dayN/APrinciples for System Reliability2 dayN/APrinciples for System Reliability2 day1636YProcedure Writing1 day823YReal Power Balancing and Congestion Management1 day8-2-System Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 11 day81 <td>Analyzing and Mitigating Contingencies: Operational Situational Awareness</td> <td>1 day</td> <td>8</td> <td>1</td> <td>6</td> <td>Y</td>	Analyzing and Mitigating Contingencies: Operational Situational Awareness	1 day	8	1	6	Y
Distribution Systems3 dayN/AEffective On-the-Job Training2 dayN/AEmergency Operations and Communication1 day823YEmergency Operations Overview4 hrs433YEmergency Operations Overview4 hrs423-Human Performance for System Operators2 day16-11YIntegrating Renewable Energy Resources4 hrs4-4-Managing Power System Reliability4 hrs4-4-NERC Certification: Exam Preparation Instructor-led3.5 day28 ±19Power System Reliability2 day1636YPresentation Skills2 day1636YProcedure Writing1 day823-Real Power Balancing and Congestion Management1 day823-Relay Protection for System Operation1 day82System Restoration1 day816YVoltage Control 12 day1648-Voltage Control 11 day834-Voltage Control 11 day834-Voltage Control 21 day814-Voltage Control 21 day834-Voltage Control 2 <t< td=""><td>Balancing, Voltage Control, and Congestion Management</td><td>1 day</td><td>8</td><td>2</td><td>4</td><td>-</td></t<>	Balancing, Voltage Control, and Congestion Management	1 day	8	2	4	-
Effective On-the-Job Training2 dayN/AEmergency Operations and Communication1 day823YEmergency Operations Overview4 hrs433YFrequency Response and Balancing4 hrs423-Human Performance for System Operators2 day16-11YIntegrating Renewable Energy Resources4 hrs4-4Managing Power System Reliability4 hrs4-4NERC Certification: Exam Preparation Instructor-led3.5 day28 ±19-YYPower System Reliability2 dayN/APrinciples for System Reliability2 day1636YYProcedure Writing1 dayN/APrinciples for System Operation1 day823YReal Power Balancing and Congestion Management1 day823YSystem Restoration1 day816YSystem Restoration1 day816Y <td< td=""><td>Communication, Relay Protection and Emergency Operations</td><td>1 day</td><td>8</td><td>2</td><td>4</td><td>-</td></td<>	Communication, Relay Protection and Emergency Operations	1 day	8	2	4	-
Emergency Operations and Communication1 day823YEmergency Operations Overview4 hrs433YFrequency Response and Balancing4 hrs423-Human Performance for System Operators2 day16-11YIntegrating Renewable Energy Resources4 hrs4-4-Managing Power System Reliability4 hrs4-4-NERC Certification: Exam Preparation Instructor-led3.5 day28 ‡19-YPower System Frequency Impacts and Control1 day844YPresentation Skills2 dayN/APrinciples for System Reliability2 dayN/AProcedure Writing1 day823YRela Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration4 hrs413System Restoration1 day816YYVoltage Control 12 day1648System Restoration1 day834Voltage Control 11 day834Voltage Control 11 day814Voltage Control 21 day81 <td>Distribution Systems</td> <td>3 day</td> <td>N/A</td> <td>_</td> <td>_</td> <td>_</td>	Distribution Systems	3 day	N/A	_	_	_
Emergency Operations Overview4 hrs433YFrequency Response and Balancing4 hrs4 hrs423-Human Performance for System Operators2 day16-11YIntegrating Renewable Energy Resources4 hrs4-1-Managing Power System Reliability4 hrs4-4-NERC Certification: Exam Preparation Instructor-led3.5 day28 ‡19-YPower System Reliability1 day844YPresentation Skills2 dayN/APrinciples for System Reliability2 dayN/APrinciples for System Operation1 day823YReal Power Balancing and Congestion Management1 day8-2-Relay Protection for System Operation1 day8SAT Complete3 dayN/ASystem Restoration1 day816Y-Voltage Control 12 day1648-Voltage Control 12 day1648-Voltage Control 21 day814-	Effective On-the-Job Training	2 day	N/A	_	_	-
Frequency Response and Balancing4 hrs423-Human Performance for System Operators2 day16-11YIntegrating Renewable Energy Resources4 hrs4-1-Managing Power System Reliability4 hrs4-4-NERC Certification: Exam Preparation Instructor-led3.5 day28 ±19-YPower System Frequency Impacts and Control1 day844YPresentation Skills2 dayN/APrinciples for System Reliability2 day1636YProcedure Writing1 day823YReal Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day813-System Restoration1 day816YSystem Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 11 day834-Voltage Control 21 day814-	Emergency Operations and Communication	1 day	8	2	3	Y
Human Performance for System Operators2 day16-11YIntegrating Renewable Energy Resources4 hrs4-1-Managing Power System Reliability4 hrs4-4-NERC Certification: Exam Preparation Instructor-led3.5 day28 ‡19-YPower System Frequency Impacts and Control1 day844YPresentation Skills2 dayN/APrinciples for System Reliability2 day1636YProcedure Writing1 day823YReal Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day8SAT Complete3 dayN/ASystem Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 21 day834-	Emergency Operations Overview	4 hrs	4	3	3	Y
Integrating Renewable Energy Resources4 hrs4-1-Managing Power System Reliability4 hrs4 hrs4-4-NERC Certification: Exam Preparation Instructor-led3.5 day28 ±19-YPower System Frequency Impacts and Control1 day844YPresentation Skills2 dayN/APrinciples for System Reliability2 day1636YProcedure Writing1 day823YReal Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 11 day834-Voltage Control 21 day832Y	Frequency Response and Balancing	4 hrs	4	2	3	-
Managing Power System Reliability4 hrs4-4-NERC Certification: Exam Preparation Instructor-led3.5 day28 ‡19-YPower System Frequency Impacts and Control1 day844YPresentation Skills2 dayN/APrinciples for System Reliability2 day1636YProcedure Writing1 dayN/ARela Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration4 hrs413Voltage Control 1 & 22 day1648Voltage Control 21 day834Voltage Control 21 day832Y	Human Performance for System Operators	2 day	16	_	11	Y
NERC Certification: Exam Preparation Instructor-led3.5 day28 ‡19-YPower System Frequency Impacts and Control1 day844YPresentation Skills2 dayN/APrinciples for System Reliability2 day1636YProcedure Writing1 dayN/AReal Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration4 hrs413System Restoration1 day816Y-Voltage Control 1 & 22 day1648-Voltage Control 21 day834-Voltage Control 21 day832Y	Integrating Renewable Energy Resources	4 hrs	4	_	1	-
Power System Frequency Impacts and Control1 day844YPresentation Skills2 dayN/APrinciples for System Reliability2 day1636YProcedure Writing1 dayN/AReal Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration4 hrs413System Restoration1 day816Y-Voltage Control 1 & 22 day1648Voltage Control 21 day834Voltage Control 21 day832Y	Managing Power System Reliability	4 hrs	4	_	4	-
Presentation Skills2 dayN/APrinciples for System Reliability2 day1636YProcedure Writing1 dayN/AReal Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration4 hrs413-System Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 21 day834-Voltage Control 21 day832Y	NERC Certification: Exam Preparation Instructor-led	3.5 day	28 ‡	19	-	Y
Principles for System Reliability2 day1636YProcedure Writing1 dayN/AReal Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration4 hrs413-System Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 21 day834-Voltage Control 21 day832Y	Power System Frequency Impacts and Control	1 day	8	4	4	Y
Procedure Writing1 dayN/AReal Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration4 hrs413-System Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 11 day834-Voltage Control 21 day832YVoltage Control 21 day832Y	Presentation Skills	2 day	N/A	_	_	-
Real Power Balancing and Congestion Management1 day823YRelay Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration4 hrs413-System Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 11 day834-Voltage Control 21 day834-Voltage Control 21 day832Y	Principles for System Reliability	2 day	16	3	6	Y
Relay Protection for System Operation1 day8-2-SAT Complete3 dayN/ASystem Restoration4 hrs413-System Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 11 day834-Voltage Control 21 day834-Voltage Control 21 day832Y	Procedure Writing	1 day	N/A	_	_	_
SAT Complete3 dayN/ASystem Restoration4 hrs413-System Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 11 day834-Voltage Control 21 day814-Voltage Control 21 day832Y	Real Power Balancing and Congestion Management	1 day	8	2	3	Y
System Restoration4 hrs413-System Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 11 day834-Voltage Control 21 day814-Voltage Control 21 day832Y	Relay Protection for System Operation	1 day	8	_	2	-
System Restoration1 day816YVoltage Control 1 & 22 day1648-Voltage Control 11 day834-Voltage Control 21 day814-Voltage Control 21 day832Y	SAT Complete	3 day	N/A	_	-	-
Voltage Control 1 & 22 day1648-Voltage Control 11 day834-Voltage Control 21 day814-Voltage Control and Relay Protection1 day832Y	System Restoration	4 hrs	4	1	3	_
Voltage Control 11 day834-Voltage Control 21 day814-Voltage Control and Relay Protection1 day832Y	System Restoration	1 day	8	1	б	Y
Voltage Control 21 day814-Voltage Control and Relay Protection1 day832Y	Voltage Control 1 & 2	2 day	16	4	8	_
Voltage Control and Relay Protection1 day832Y	Voltage Control 1	1 day	8	3	4	-
	Voltage Control 2	1 day	8	1	4	-
Voltage Control Overview 4 hrs 4 2 3 -	Voltage Control and Relay Protection	1 day	8	3	2	Y
	Voltage Control Overview	4 hrs	4	2	3	-

‡ NERC Certified Operators with a NERC Certification Number earn the credits/hours shown. All Non-certified Operators are eligible for EO and Professional hours only.

‡ For PER compliance, E0 training must be applicable to each individual organization. HSI hours are recommendations only. Please check with your compliance group for eligibility.





) 100 Safety, Health, and Plant Science

> 200 Mechanical Maintenance

300 Electrical Transmission and Distribution

> 400 Electrical Maintenance

> 500 Power Generating Systems and Operations

) 600 Instrumentation and Control

> 700 Process Systems and Operations

> 800 Industrial Machining and Welding

- > NERC Online CEH Courses
- > Instructor-Led Training
- > Distribution
 - OperationsTechnician

DISTRIBUTION OPERATIONS TRAINING helps operators understand the increasingly complex distribution system. Our training provides a working knowledge of how distribution systems are configured and function while addressing electrical fundamentals, reliability control, smart devices, and safety.

Distribution Control Center Operations Training – Level 1

Basic Distribution

301-09Introduction to Distribution Systems301-10Distribution Design and Resource Planning301-11Distribution Substation Equipment301-12Distribution Protection301-13Overvoltage Protection301-14SCADA and EMS301-15Service Entrance Equipment301-16Distribution Normal Operations301-17Distribution Emergency Operations

Electrical Safety

301-18	Regulatory Overview and Electrical Safety Principles
301-19	Safe Working Practices
301-20	Arc Flash Analysis and Safety Equipment
301-21	Switching Practices
301-22	Post-storm Electrical Safety

Fundamentals of System Protection

387-03	Interconnected Power System Operations
375-17	Generation
387-31	Transmission, Substation, and System Protection
387-32	Control Center Operations and Governance

Distribution Control Center Operations Training – Level 2

Advanced Distribution

- 301-23 Distribution Reliability
- 301-24 Power Quality
- 301-25 Planned Maintenance and Test Equipment
- 301-26 Smart Grid System

INSTRUCTOR-LED DISTRIBUTION TRAINING

Advanced Distribution Concepts Distribution Systems Electric Power System Operations Electrical Safety



Distribution Simulation

10 Scenario Bundle

S	Simulator Orientation Tutorial
19	solating Equipment – Valley Feeder Breaker
19	solating Equipment – Lake Regulator 2
F	ault – Lake Feeder 4
19	solating Equipment – Valley Transformer 3
F	ault – Ocean Feeder 3
19	solating equipment – Lake Transformer 1
F	ault – Lake Feeder 4, Version 2
F	ault – Lake Feeder 6, Unguided
F	ault – Valley Feeder 2, Unguided

5 Scenario Bundle

Fault – Lake Feeder 4, Unguided
Restoring System – Lake Transformer 1
Fault #2 – Lake Feeder 4, Unguided
Isolated Lake Regulator 2, Unguided
Isolated Valley Transformer3, Unguided

hsi

) 100

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Electrical Transmission and Distribution

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Electrical Maintenance

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Power Generating Systems and Operations

) 600 Instrumentation and Control

> 700

Process Systems and Operations

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- > NERC Online CEH Courses
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- > Distribution
 - Operations
 Technician

DISTRIBUTION TECHNICIAN TRAINING provides training to help your team minimize maintenance downtime and get equipment running again quickly after an outage. The training focuses on the processes and equipment distribution technicians work with every day and makes sure they understand how to keep themselves and their coworkers safe.

Qualified Electric Worker

140-01	General Concepts and Job Briefings
140-02	Enclosed Spaces
140-09	Electrical Clearances
140-11	Mechanical Equipment
140-18	Dog Bite Prevention

Electrical Transmission and Distribution

Distribution Systems

- 301-02 Electrical Distribution System Fundamentals
 301-03 Primary and Secondary Distribution Systems
 301-04 Distribution System Components and Application
 301-05 Characteristics of Distribution Switchgear
 301-06 Ohm's Law, Energy Formulas, Basic Concepts Circuits
 301-08 Single- and Poly-Phase Metering

Electrical Maintenance Direct Current (DC)

401-01	Electron Theory
401-02	Magnetism and Electromagnetism Explained
401-03	Ohm's and Kirchoff's Laws Relating to DC Circuits
401-04	Evaluating Series and Parallel DC Circuit Performance
401-05	Determine Circuit Outputs from Specified Inputs

Alternating Current (AC)

402-01	Introduction to Alternating Current (AC)
402-02	Ohm's and Kirchoff's Laws Involving AC Circuits
402-03	Inductance in AC Circuits
402-04	Capacitance in AC Circuits
402-05	Impedance in AC Circuits
402-06	AC Power
402-07	Fundamentals of Three-Phase AC

Power Quality

405-01Power Quality405-02Harmonics405-03High Voltage AC



Industrial Motors

409-01	AC Induction Motors
409-02	AC Generators
409-03	AC Induction Motor Theory
409-04	Troubleshooting AC Induction Motors
409-05	AC Induction Motor Maintenance
409-06	Overhauling Induction Motors
409-07	Generator System Heat Protection
409-08	Generator Overhaul
409-09	DC Motors and Generators
409-10	Maintenance of Direct Current Motors and Generators

Motor Control and Protection

411-01	Introduction to Motor Controls
411-02	Motor Protection and Faults
411-03	Motor Control Troubleshooting
411-04	Motor Control Centers

AC Drives

413-01 AC Drives Overview

Transformers

415-01	Transformer Basics
415-02	Transformer Design and Components
415-03	Transformer Connections
415-04	Special Transformers



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> 200 Mechanical Maintenance

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> 400 Electrical Maintenance

> 500 Power Generating Systems and Operations

- **) 600** Instrumentation and Control
- > 700 Process Systems and Operations
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- > Distribution - Operations
 - Technician
- * NERC CEHs are available for qualified operators. Courses taken to fulfill NERC CEH requirements must be indicated at time of purchase.



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Power Generating Systems and Operations

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- > Distribution
 - Operations
 Technician
- * NERC CEHs are available for qualified operators. Courses taken to fulfill NERC CEH requirements must be indicated at time of purchase.

Batteries, Battery Chargers, and UPS

- 416-01Battery Basics416-02Electrical Backup Systems
- 416-03 Uninterruptible Power Supplies (UPS)

Switchgear Maintenance

- 417-01 Switchgear
- 417-02 Low Voltage Breakers
- 417-03 Medium and High Voltage Switchgear417-04 General Switchgear Maintenance
- 417-04 General Switchgear Maintenance 417-05 Breaker Specific Maintenance
- 417-06 Circuit Breaker Time-Travel Characteristics and Testing

Electrical Protection and Grounding

418-01	Electrical Faults and Current Ratings
418-02	Overcurrent Protection, Fuses, and Breakers
418-03	Protection Relays
418-04	Generator, Transformer, and Motor Protection
418-05	Grounding and Bonding

Motor Operated Valves

- 419-01 MOV (Motor Operated Valve) Application and Construction
- 419-02 MOV Disassembly and Inspection, Part 1
- 419-03 MOV Disassembly and Inspection, Part 2
- 419-04 Limit Switch Adjustment

Wiring Installations

- 421-01 Wire and Cable Management
- 421-02 Terminating and Connecting Wires in a Control Panel
- 421-03 Making Connections in a Junction Box
- 421-04 Installing Conduit and Pulling Wire

Cable Splicing

- 423-01 Introduction to Medium Voltage Cable
- 423-02 Medium Voltage Splices and Terminators

Troubleshooting Electrical Circuits

425-01 Troubleshooting AC Circuits 425-02 Troubleshooting DC Circuits

Freeze Protection

427-01 Electrical Freeze Protection Components and Application

Distribution Operations

301-37 Introduction to Distribution Systems
301-38 Overhead and Underground Facilities
301-39 System Protection and Coordination
301-40 Distribution Operations
301-41 Safety for Distribution Systems
301-42 Distribution Control Center and Smart Devices

